1. **Sprint 1: Customer Login/Registration**
   1. Customer will have login and registration options, already registered users can login through there username and password and new users can register and create their username and password for further use.
   2. Details entered by all users will be saved in the database, and password will be stored in encrypted format to maintain security.
   3. After successful user login users will be able to:
      1. View all the previously raised complaints by them and its status.
      2. Register a new complaint.
   4. A logout functionality to logout current user.
2. **Sprint 2: User Home Page and Menu**
   1. User can login and view current balance
   2. User can view last 10 transactions
3. **Sprint 3: Funds transfer , Change Password and Chequebook Request Form**
   1. After login, User can transfer amount from his/her account and it is saved in Transaction table
   2. User can request for a Chequebook by filling up a form
   3. User can change login password.